



MasterCard Automatic Billing Updater Opt-Out Notice

Effective immediately, MasterCard requires all financial institutions that offer debit and/or credit cards to participate in the MasterCard Automatic Billing Updater service. The service provides automatic updates to participating merchants who have your UTFCU Platinum MasterCard debit card information on file for recurring payments to ensure uninterrupted processing of those payments. The relevant card data (card number and expiration date) will be updated when you receive a new card for any reason, such as expired, lost, or stolen cards.

You have the right to opt-out of the MasterCard Automatic Billing Updater service should you wish to not participate, and this opt-out feature can be initiated at any time. If you would like to opt-out, please complete the form below and drop it off at any UTFCU branch location or mail it to:

UT Federal Credit Union
Attn: Card Services
PO Box 51848
Knoxville, TN 37950-1848

If you choose to opt-out of the MasterCard Automatic Billing Updater service, you will be responsible for providing new UTFCU Platinum MasterCard debit card information to merchants that have your card information on file for recurring payments. You may incur additional fees from your merchant if updated card information is not provided in a timely manner.

If you do not opt-out, you will continue to be responsible for ensuring merchants that have your UTFCU Platinum MasterCard debit card information on file for recurring payments have the most updated card information. Merchant participation in the MasterCard Automatic Billing Updater is optional and merchants can choose the frequency at which they retrieve updated information through the service. To ensure uninterrupted payment service, contact merchants directly to confirm they have your updated card information.

If you have any questions regarding the MasterCard Automatic Billing Updater service, please contact us at (865) 971-1971 or (800) 264-1971. You may also email us at serviceinquiries@utfcu.org.

I wish to opt-out of the MasterCard Automatic Billing Updater service, as follows:

UTFCU Account Number: _____ Cardholder's Name: _____

All debit cards bearing my name

Only debit cards listed below:

Debit Card with last 4 digits: _____

Debit Card with last 4 digits: _____

Debit Card with last 4 digits: _____

Debit Card with last 4 digits: _____

Cardholder's Signature

Date