

# Mint Conversion Information



*Mint.com (V40)*

## Introduction

As UT Federal Credit Union (UTFCU) completes its online banking system conversion, Mint aggregation services may be interrupted for up to 5 business days.


**NOTE:** You will be able to access online banking information by directly logging into your UTFCU online or mobile banking account during the interrupted time.

## Mint Conversion Information

Mint.com data is stored on Intuit cloud servers. Data is updated with every change and cannot restore data to a previous point in time.

**For a successful account update, do not login to Mint.com for UTFCU until 12/20/2017. This is 5 full business days after the UTFCU online banking conversion date of 12/12/2017.**

During this time, the Mint.com server will automatically make the system conversion for your activated accounts. If you login to Mint.com during this time, you may see duplicate accounts or an error displayed. Please do not attempt to change the status or make any changes in Mint.com during this time. After these 5 business days, the accounts should reconcile showing your transaction history available.

In the event that your accounts do not display current transactions after 12/20/2017, you may log back into Mint.com and click refresh  to update the account. After the download completes, click the Transactions tab to view up to 90 days of transaction history.

***Thank you for your patience during this conversion!***